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Funeral Bond Target Market Determination (TMD)

Name of product	Funeral Bond
TMD date	1 July 2023
TMD version	Version 2a
TMD end date	

Purpose

A Target Market Determination (TMD) is required under section 994B of the *Corporations Act 2001* (Cth). The purpose of this TMD is to describe:

- the types of customers that the Funeral Bond is suitable for and not suitable for;
- how it is distributed;
- when this document will be reviewed; and

This TMD is not a Product Disclosure Statement (PDS) and is not a summary of the product terms and conditions. Any advice provided in this document is general advice only. It has been prepared without considering any individual customer's particular objectives, financial situations or needs. This product is issued by Foresters Financial. More information about this product can be found in the PDS, which contains full details of coverage, conditions, limitations and exclusions. Consider whether the product is appropriate for you before making any decisions about whether to buy or continue to hold a policy. If you have already purchased this product, you should review the information we have provided you whenever your circumstances change.

Key product attributes

The Funeral Bond is a funeral expense facility, specifically designed to be used to save for the costs of the life insured's funeral. If the Capital Guaranteed investment option is selected, the policy will receive an annual declared bonus. The product's proceeds can only be used to pay for funeral expenses at the time of death with any excess proceeds being paid to their estate if they have passed.

The Funeral Bond has three investment options; Capital Guaranteed, Sustainable and Growth. The product provides

- The option of nominating a funeral director to whom the policy proceeds can be paid (with any excess proceeds paid to their estate if they have passed).
- No obligation to contribute to the product after the initial contribution of \$100.
- The option of either a lump sum investment or regular instalments (starting from \$25 per month)
- The option of joint names to ensure you and your spouse are covered
- The option for an Applicant to take out a policy on behalf of someone else (such as a family member or close friend)
- A default investment in the capital guaranteed fund, where all capital and declared bonuses are guaranteed



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- Investment earnings that are not subject to personal tax
- Investments qualify for asset test exemptions for Services Australia (i.e. Age Pension, Carer Payment or Disability Support Pension).

Who is this product suitable for?

Customer objectives

This product is suitable for an individual or joint policy holders with <u>any one or more</u> of the following objectives;

- To have an investment that provides a payment to cover the funeral expenses upon their death
- To cover the funeral expenses of their spouse or nominated life insured
- To invest in a preferred option that aligns with their risk profile and be able to move between investment options as needed
- Have their investment qualify for income and asset test exemptions for Services Australia (i.e. Age Pension, Carer Payment or Disability Support Pension).
- To have an investment where the earnings are not subject to personal tax.

Customer Needs and Financial Situation - Funeral Bond				
Age	Suitable for customers 10 years and over			
Customer's Risk (ability to bear loss) and return profile	Capital Guaranteed Option Low	Sustainable Option Medium	Growth Option High	
Consumer's minimum need for access to capital	Suitable for customers not needing access to withdrawals any time prior to death			

Foresters has assessed the product and formed the view that the product, including its key attributes, is likely to be consistent with the likely objectives, financial situation and needs of consumers in the target market as described above, as the features of this product are likely to be suitable for consumers with the attributes identified in this TMD.

Who is this product not suitable for?

This product may not be suitable for customers wanting;

- to access funds prior to the death of the life insured/s
- to have funds paid to cover expenses other than for that of a funeral
- to make an investment from outside Australia
- to independently select underlying investments



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How is this product distributed?

The product is designed to be distributed by:

- Funeral directors and/or financial advisers who can offer the Foresters Financial Funeral Bond product to their own customers
- Foresters website by visiting www.forestersfinancial.com.au
- Foresters Member Services Team either by emailing service@forestersfinancial.com.au or by calling 1800 645 326 (free call)

These distributors understand the market this product has been designed for, and will take reasonable steps to ensure that the product is distributed consistently with the TMD.

Distributor reporting requirements

All distributors are required to report relevant details and outcomes to Foresters:

	Where there are instances of significant dealings in the product	
	that are not consistent with the TMD	
Quarterly	Where there are any:	
	 complaints received related to the products design, features 	
(Due 10 business days after the	and distribution, or	
end of the March, June,	 dealings outside the TMD and whether acquisition occurred 	
September, December quarters)	under personal advice.	

Reviewing this document

We will collect information and prepare reports regarding sales activity, performance, complaints, and any occasions where this product has been sold contrary to TMD, on an at least quarterly basis, to help improve our products and service.

We will review this TMD if:

- there are amendments to our PDS that change the benefits provided;
- we introduce other ways in which this product can be sold;
- we receive a significant number of complaints regarding the design or distribution of this product;
- the business performance and value provided by this product indicate the TMD is no longer appropriate; or
- we identify that there has been a significant dealing in the product that is not consistent with the TMD.

Our review will occur within 10 business days of any of the above events occurring. In any event, a review of this TMD will be completed no later than two years from the publication date of this TMD and subsequently at two-yearly intervals.



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Questions?

If you have any questions about our products or this TMD, please contact us on 1800 645 326.

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